

Accessibility Conformance Report for

<https://ichnusalines.com/>

Last updated: [14/08/2026](#)

This document is drafted in a simplified form and in clear and understandable language in compliance with the principles and accessibility requirements established by Directive (EU) 2019/882 and Legislative Decree No. 82 of May 27, 2022, with particular reference to the obligation to provide perceivable, operable, understandable, and robust information for all users, including people with disabilities.

Pursuant to Article 12 of Legislative Decree 82/2022 and Annex I, Sections III and IV, information concerning the accessibility of services must be presented in a clear, understandable, and accessible manner, also through the use of simple language and a non-complex structure.

The choice of synthesis and simplicity of this document therefore constitutes a direct implementation of a regulatory obligation and does not represent a limitation of the available information, which remains fully governed by the reference technical and legal documentation.

This document was provided by [Accessiway](#) to comply with the obligations of the European Accessibility Act until the competent national Authority provides the official template.

Each complex paragraph is introduced by an explanation in simpler language.

Introduction

We want everyone, including people with disabilities, to easily use our service. This document explains what we do to make it accessible and comply with laws and standards such as the European Accessibility Act or WCAG.

Ichnusa Lines S.r.l. is committed to accessibility and inclusivity. We want all our customers, including people with disabilities, to be able to successfully use our service.

This document outlines the accessibility features of <https://ichnusalines.com/>, how we meet the requirements of the European Accessibility Act, the EN 301549 standard, WCAG 2.2, ADA, and Sec. 508, and what we are doing to maintain and improve accessibility. This statement only covers <https://ichnusalines.com/>.

We regularly review this information as we improve <https://ichnusalines.com/>.

Overview

Service Description

This is the corporate website of the ferry company Ichnusa Lines, linked to an online booking platform.

How to use <https://ichnusalines.com/> (Accessibility & Operation)

We strive to make <https://ichnusalines.com/> simple to use for everyone. Here is an overview of how to navigate and use our service when using assistive technologies or special configurations:

How to use <https://ichnusalines.com/>

Users can consult information on destinations and timetables, and can also access the online booking system.

Accessibility of <https://ichnusalines.com/>

It uses standard modes of interaction with the operating system and assistive technologies.

If you need further explanations on the use of any part of <https://ichnusalines.com/>, please consult our help center available at <https://ichnusalines.com/contatti/> for guides, or contact our support for personalized assistance. We aim to provide any

additional description or explanation necessary for the correct functioning of the service.

Accessibility Compliance (How we meet the requirements)

We have evaluated <https://ichnuselines.com/> against the requirements of the European Accessibility Act (including its local implementation if applicable), ADA, WCAG 2.2, Section 508 and it is:

Perceivable

- Information, structure, and relationships can be interpreted by assistive technologies or are available as text.
- Content is presented in a clear and logical order that assistive technologies can interpret.
- Instructions do not rely solely on elements like shape, color, size, position, or sound.
- Content properly adapts to screen orientation, maintaining consistent display and operation.
- When present, the purpose of input fields is clearly communicated to assistive technologies.
- Information is not provided solely through color, or a clear text or symbol is also provided.
- Text and important visual elements have sufficient contrast, at least 4.5:1 for normal text.
- Information is presented as text, not as images of text, unless necessary.
- Content reflows correctly when the screen size changes, unless a two-dimensional layout is required.
- Changing text spacing does not cause information to be lost.
- If present, content shown on hover or focus does not disappear unexpectedly and can be dismissed easily.

Operable

- All functionality can be operated via keyboard or equivalent assistive technologies.
- Users can move freely using the keyboard and never get trapped in a component.
- If present, single-character keyboard shortcuts do not cause unexpected actions.
- There are no time limits, or the user can control or extend them when needed.
- Moving content has controls to pause or manage it.
- There is no flashing or flickering content that could cause seizures.

- Each screen has a title indicating its purpose.
- The text of each link, or at least its context, clearly indicates its destination.
- Content can be accessed in more than one way.
- Headings and labels clearly describe content and functionality.
- It is always clear which interactive element is selected when using the keyboard.
- Elements that receive keyboard focus are always visible on the screen.
- All functionality can be used without complex gestures.
- Features do not activate immediately upon touch, can be canceled, and do not require prolonged pressure.
- The name read by assistive technologies matches the visible text of the label.
- All features work without requiring device or user movement.
- All features work without requiring dragging movements.
- Interactive elements have a target size large enough to be used easily.

Understandable

- Each page has a defined and consistently used language.
- If present, language changes in the text can be recognized by assistive technologies.
- Keyboard focus on an element does not cause unexpected changes.
- Activating an element does not cause unexpected changes.
- Navigation options are always in the same position within the service.
- Repeated interface elements are always identical and easy to recognize.
- Help and support options are consistent throughout the service.
- When an input error is detected, the field in error is indicated and explained in text.
- Input fields have labels or instructions when necessary.
- When an input error occurs, suggestions for correction are provided, where possible.
- We write content in a clear and simple language.

Robust

- Standard technologies that assistive technologies can interpret are used.
- User interface components have clear names and roles, and their status is correctly updated when it changes.
- Status messages can be read by assistive technologies without moving focus.

We have tested <https://ichnusalines.com/> with the most common assistive technologies in a wide variety of Operating System-Browser configurations:

- Screen readers (such as NVDA and JAWS on Windows, VoiceOver on Mac and iOS) to confirm that all interactive elements are announced correctly and can be operated.
- We also test screen magnification and high contrast modes.

We aim for compatibility with current versions of leading assistive technologies. Our code follows best practices outlined in WCAG 2.2 and EN 301 549 for a robust implementation, which means it should remain accessible even as technology evolves.

Standards: based on the above, we apply the latest WCAG 2.2 AA and EN 301 549 criteria to ensure accessibility. Compliance with these standards creates a presumption of conformity with the requirements of the EAA, ADA, and other regulations based on the same technical standards.

Ongoing Monitoring and Maintenance

For us, accessibility is not a one-time commitment, but an ongoing process. Here is how we ensure <https://ichnusalines.com/> remains accessible over time:

- Our accessibility coordinator, who oversees the accessibility of <https://ichnusalines.com/>, can be reached at this email address: accessibilita@ichnusalines.com.
- With the support of [AccessiWay](#), on 14/08/2026 we conducted an external manual audit guided by experts to verify our accessibility compliance. We maintain a cycle of continuous testing and improvements, with recurring support to ensure that comprehensive audits, including manual testing by professionals using assistive technologies, are conducted at least once a year.
- We use automated testing tools integrated into our development process to catch common accessibility issues early (such as missing alt text or form labeling). Every code update goes through these checks.

Feedback and Contacts

We are glad to receive your feedback to make <https://ichnusalines.com/> better. If you find any issues or have suggestions, contact us via email, phone, or post. Please explain the details of the issue to help us assist you.

We highly value our users' contributions, especially when they let us know that something is not working. If you experience difficulty accessing any part of <https://ichnusalines.com/>, encounter an accessibility issue, or have suggestions for improvement, please let us know.

Email: accessibilita@ichnusalines.com

Phone: [+39 800959369](tel:+39800959369)

Company address: *Corso Concordia 11 – 20129 Milano*

When contacting us, please provide as many details as possible about the issue (which page or feature, what happened, and which assistive technology you are using, if applicable). We will try to acknowledge your feedback within 15 business days and do our best to resolve the issue quickly or keep you updated on progress.

Enforcement: In the event that you believe your accessibility concerns have not been adequately addressed, you have the right to escalate your complaint. We sincerely hope to resolve any issues with you before reaching this stage.

Document History: This document was last reviewed and updated on [14/08/2026](#). We expect to review it at least annually, or whenever significant changes are made to the service.

EN 301 549 Technical Report

Chapter 5: Generic Requirements

Criteria	Conformance levels	Remarks and explanations
5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2 General	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2.1 Closed functionality	<i>See 5.2 to 13</i>	<i>See information from 5.2 to 13</i>
5.1.2.2 Assistive technology	<i>See 5.1.3 to 5.1.6</i>	<i>See information from 5.1.3 to 5.1.6</i>
5.1.3 Non-visual access	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.3.1 Audio output of visual information	Not applicable	
5.1.3.2 Audio output playing including speech	Not applicable	
5.1.3.3 Auditory relation	Not applicable	
5.1.3.4 Speech output user control	Not applicable	
5.1.3.5 Speech output automatic interruption	Not applicable	
5.1.3.6 Speech output for non-text content	Not applicable	
5.1.3.7 Speech output for video information	Not applicable	

Criteria	Conformance levels	Remarks and explanations
5.1.3.8 Masked entry	Not applicable	
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Not applicable	
5.1.3.11 Private listening volume	Not applicable	
5.1.3.12 Speaker volume	Not applicable	
5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Spoken languages	Not applicable	
5.1.3.15 Non-visual error identification	Not applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	
5.1.4 Closed functionality at text magnification	Not applicable	
5.1.5 Visual output for auditory information	Not applicable	
5.1.6 Operation without keyboard interface	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.6.1 Closed functionality	<i>See 5.1.3.1 to 5.1.3.16</i>	<i>See information from 5.1.3.1 to 5.1.3.16</i>
5.1.6.2 Input focus	Not applicable	
5.1.7 Access without speech	Not applicable	
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	

Criteria	Conformance levels	Remarks and explanations
5.4 Preservation of accessibility information during conversion	Not applicable	
5.5 Operable parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.5.1 Means of operation	Not applicable	
5.5.2 Operable parts discernibility	Not applicable	
5.6 Locking or toggling controls	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.6.1 Tactile or auditory status	Not applicable	
5.6.2 Visual status	Not applicable	
5.7 Key repeat	Not applicable	
5.8 Double-key acceptance	Not applicable	
5.9 Simultaneous user actions	Not applicable	

Chapter 6: ICT with Two-Way Voice Communication

Criteria	Conformance levels	Remarks and explanations
6.1 Audio bandwidth for speech	<i>Not applicable</i>	
6.2 Real-time text (RTT) functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.2.1.1 Real-time text (RTT) communication	Not applicable	
6.2.1.2 Concurrent voice and text	Not applicable	
6.2.2.1 Visually distinguishable display		
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	
6.2.2.3 Speaker identification	Not applicable	
6.2.2.4 Visual indicator of audio with real-time text (RTT)	Not applicable	
6.2.3 Interoperability	Not applicable	
6.2.4 Real-time text (RTT) responsiveness	Not applicable	
6.3 Caller identification	Non applicabile	
6.4 Alternatives to voice-based services	Non applicabile	
6.5 Video communications	<i>Header cell no response required</i>	<i>Header cell no response required</i>

Criteria	Conformance levels	Remarks and explanations
6.5.1 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.5.2 Resolution	Non applicabile	
6.5.3 Frame rate	Non applicabile	
6.5.4 Audio-to-video synchronization	Non applicabile	
6.5.5 Visual indicator of audio with video	Non applicabile	
6.5.6 Speaker identification with video communication (sign language)	Non applicabile	
<i>6.6 Alternatives to video-based services (informative)</i>	<i>Advisory no response required</i>	<i>Advisory no response required</i>

Chapter 7: ICT with Video Capabilities

Criteria	Conformance levels	Remarks and explanations
7.1 Caption processing technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.1.1 Captioning playback	Not applicable	
7.1.2 Captioning synchronization	Not applicable	
7.1.3 Captioning preservation	Non applicabile	
7.1.4 Captions characteristics	Non applicabile	
7.1.5 Spoken subtitles	Non applicabile	
7.2 Audio description technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.2.1 Audio description playback	Non applicabile	
7.2.2 Audio description synchronization	Non applicabile	
7.2.3 Audio description preservation	Non applicabile	
7.3 User controls for captions and audio description	Non applicabile	

Chapter 8: Hardware

Criteria	Conformance levels	Remarks and explanations
8.1.1 Generic requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.1.2 Standard connections	Not applicable	
8.1.3 Color	Not applicable	
8.2 Hardware products with speech output	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.2.1.1 Speech volume range	Non applicabile	
8.2.1.2 Incremental volume control	Non applicabile	
8.2.2.1 Fixed-line devices	Non applicabile	
8.2.2.2 Wireless communication systems	Non applicabile	
8.3 Stationary ICT	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.3.2.1 Unobstructed high forward reach	Non applicabile	
8.3.2.2 Unobstructed low forward reach	Non applicabile	
8.3.2.3.1 Clear floor or ground space	Non applicabile	
8.3.2.3.2 Obstructed forward reach (< 510 mm)	Non applicabile	
8.3.2.3.3 Obstructed forward reach (< 635 mm)	Non applicabile	

Criteria	Conformance levels	Remarks and explanations
8.3.2.4 Knee and toe clearance width	Non applicabile	
8.3.2.5 Toe clearance	Non applicabile	
8.3.2.6 Knee clearance	Non applicabile	
8.3.3.1 Unobstructed high side reach	Non applicabile	
8.3.3.2 Unobstructed low side reach	Non applicabile	
8.3.3.3.1 Obstructed side reach (< 255 mm)	Non applicabile	
8.3.3.3.2 Obstructed side reach (< 610 mm)	Non applicabile	
8.3.4.1 Change in level	Non applicabile	
8.3.4.2 Clear floor or ground space or operating area	Non applicabile	
8.3.4.3.2 Forward approach	Non applicabile	
8.3.4.3.3 Parallel approach	Non applicabile	
8.3.5 Visibility	Non applicabile	
8.3.6 Installation instructions	Non applicabile	
8.4 Mechanically operable parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.4.1 Numeric keys	Non applicabile	
8.4.2.1 Operation methods of mechanical parts	Non applicabile	
8.4.2.2 Operating force of mechanical	Non applicabile	

Criteria	Conformance levels	Remarks and explanations
parts		
8.4.3 Keys, tickets, and fare cards	Non applicabile	
8.5 Tactile indication of speech mode	Non applicabile	

Chapter 9: Web (also applies to 10, 11, and 12)

Corresponding to WCAG 2.2 Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content	Partially supports	Some images, icons, or other non-text content do not have a text description.
1.2.1 Audio-only and Video-only (Prerecorded)	Supports	
1.2.2 Captions (Prerecorded)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Supports	
1.3.1 Info and Relationships	Supports	
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	

1.4.1 Use of Color	Supports	
1.4.2 Audio Control	Supports	
2.1.1 Keyboard	Supports	
2.1.2 No Keyboard Trap	Supports	
2.1.4 Character Key Shortcuts	Supports	
2.2.1 Timing Adjustable	Supports	
2.2.2 Pause, Stop, Hide	Supports	
2.3.1 Three Flashes or Below Threshold	Supports	
2.4.1 Bypass Blocks	Partially supports	There is no way to skip blocks of content that repeat on many screens.
2.4.2 Page Titled	Supports	
2.4.3 Focus Order	Partially supports	When users tab through content, the focus order does not match the meaning or how things work.
2.4.4 Link Purpose (In Context)	Supports	
2.5.1 Pointer Gestures	Supports	
2.5.2 Pointer Cancellation	Supports	
2.5.3 Label in Name	Supports	
2.5.4 Motion Actuation	Supports	
3.1.1 Language of Page	Supports	

3.2.1 On Focus	Supports	
3.2.2 On Input	Supports	
3.2.6 Consistent Help	Supports	
3.3.1 Error Identification	Supports	
3.3.2 Labels or Instructions	Supports	
3.3.7 Redundant Entry	Supports	
4.1.1 Parsing	Supports	
4.1.2 Name, Role, Value	Supports	

Corresponding to WCAG 2.2 Level AA

Criteria	Conformance level	Remarks and explanations
1.2.5 Audio Description (Prerecorded)	Supports	
1.3.4 Orientation	Supports	
1.3.5 Identify Input Purpose	Supports	
1.4.3 Contrast (Minimum)	Supports	
1.4.4 Resize text	Partially supports	Some text cannot be made twice as big without losing content or features (captions and text images excluded).
1.4.5 Images of Text	Supports	

1.4.10 Reflow	Supports	
1.4.11 Non-text Contrast	Partially supports	Some important components do not have a contrast ratio of at least 3:1 with nearby items.
1.4.12 Text Spacing	Supports	
1.4.13 Content on Hover or Focus	Supports	
2.4.5 Multiple Ways	Supports	
2.4.6 Headings and Labels	Supports	
2.4.7 Focus Visible	Supports	
2.4.11 Focus Not Obscured (Minimum)	Supports	
2.5.7 Dragging Movements	Supports	
2.5.8 Target Size (Minimum)	Supports	
3.1.2 Language of Parts	Supports	
3.2.3 Consistent Navigation	Supports	
3.2.4 Consistent Identification	Supports	
3.3.3 Error Suggestion	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	
3.3.8 Accessible Authentication (Minimum)	Supports	
4.1.3 Status	Supports	

Messages		
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Chapter 10: Non-Web Documents

Criteri	Livelli di conformità	Annotazioni
10.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
From 10.1.1.1 to 10.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
10.5 Caption positioning	Non applicabile	
10.6 Audio description timing	Non applicabile	

Chapter 11: Software

Criteri	Livelli di conformità	Annotazioni
11.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
From 11.1.1.1 to 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with assistive technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2 Accessibility services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.4 Assistive technology	Non applicabile	
11.5.2.5 Object information	Non applicabile	
11.5.2.6 Row, column, and headers	Non applicabile	
11.5.2.7 Values	Non applicabile	
11.5.2.8 Label relationships	Non applicabile	

Criteri	Livelli di conformità	Annotazioni
11.5.2.9 Parent-child relationships	Non applicabile	
11.5.2.10 Text	Non applicabile	
11.5.2.11 List of available actions	Non applicabile	
11.5.2.12 Execution of available actions	Non applicabile	
11.5.2.13 Tracking of focus and selection attributes	Non applicabile	
11.5.2.14 Modification of focus and selection attributes	Non applicabile	
11.5.2.15 Notification of changes	Non applicabile	
11.5.2.16 Modifications of states and properties	Non applicabile	
11.5.2.17 Modifications of values and text	Non applicabile	
11.6 Documented accessibility usage	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.6.1 User control of accessibility features	Non applicabile	
11.6.2 No disruption of accessibility features	Non applicabile	
11.7 User preferences	Non applicabile	
11.8 Authoring tools	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.1 Content technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>

Criteri	Livelli di conformità	Annotazioni
11.8.2 Accessible content creation	See WCAG 2.2 section (If software is not an authoring tool, enter “Not applicable”) (Se il software non è uno strumento di sviluppo, inserire “Non applicabile”)	See information in WCAG 2.2 section
11.8.3 Preservation of accessibility information in transformations	Non applicabile	
11.8.4 Repair assistance	Non applicabile	
11.8.5 Templates	Non applicabile	

Chapter 12: Documentation and Support Services

Criteria	Conformance levels	Remarks and explanations
12.1 Product documentation	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.1.1 Accessibility and compatibility features	Non applicabile	
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.2.2 Information on accessibility and compatibility features	Non applicabile	
12.2.3 Effective communication	Non applicabile	
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance levels	Remarks and explanations
13.1 Relay services requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
13.1.2 Text relay services	Non applicabile	
13.1.3 Sign relay services	Non applicabile	
13.1.4 Lip-reading relay services	Non applicabile	
13.1.5 Captioned telephony services	Non applicabile	
13.1.6 Speech-to-speech relay services	Non applicabile	
13.2 Access to relay services	Non applicabile	
13.3 Access to emergency services	Non applicabile	

Web Accessibility

Disability is defined as: any limitation of activity or restriction of participation in society, experienced by a person as a result of a substantial, lasting, or permanent impairment of one or more physical, sensory, mental, cognitive, or psychic functions, a multiple disability, or a disabling health condition.

Web accessibility consists of making online public communication services accessible to people with disabilities and is based on four fundamental principles:

Perceivable: information and user interface components must be presentable to users in ways they can perceive. For example, by providing text alternatives for any non-text content so that it can be changed into other forms people need: large print, braille, speech, symbols, or simpler language.

Operable: user interface components and navigation must be operable. For example, by making all functionality available from a keyboard.

Understandable: information and the operation of the user interface must be understandable. Text content must be readable and navigation must be consistent.

Robust: content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies.

Test Environments

Operating Systems

- Apple Mac OS X (latest version)
- Microsoft Windows (latest version)
- Apple iOS (latest version)
- Google Android (latest version)

We did not use Linux as it is currently very rarely used among users with disabilities.

Browsers and User Software

In the latest versions available on the different operating systems:

- Google Chrome
- Windows Edge
- Safari
- Adobe Acrobat Reader / Preview on Mac (only for PDFs)

Screen Readers and Assistive Technologies

To obtain the most standard evaluation possible, we test everything with the default configuration of assistive technologies.

To make the evaluation more realistic, we also test:

- Graphical adaptations present in the different systems (colors, contrasts, captions, etc.)
- Mouse emulations, screen magnifiers, and on-screen keyboards or advanced keyboard settings, also of the different systems
- VoiceOver – only on Apple systems
- TalkBack – only on Android
- NVDA (latest version) and Freedom Scientific JAWS (second-to-last version) – only on PC systems

Methodology

Objective Methodology of Manual and Semi-Automatic Verification

We analyze content using various automated and semi-automated systems and compare results across tools to obtain the most complete and objective verification possible. The reference standard, unless specifically requested otherwise, is always the latest available (WCAG 2.2), ensuring compliance in all countries from which the touchpoint (website, app, etc.) can be accessed.

Our verification is therefore compliant with WCAG 2.2 level AA and the requirements of the UNI EN 301549 Guidelines or their implementation in the French RGAA. Each tool produces results that are then analyzed by our experts: it is therefore possible that not all tool results appear, as they are judged to be false negatives.

Automated Tools for Syntax Checking

- **W3C Markup Validation Service** : Used with generated code, as it is the official tool for checking HTML, XHTML, MathHTML, etc.
- **W3C CSS Validation Service** : Although CSS correctness does not directly affect accessibility, it could impact some aspects of it if not interpreted correctly due to errors. The verification is therefore appropriate and is performed using the W3C CSS Validation Service.
- **PAC PDF checker**

Automated and Semi-Automated Tools for Color Verification

- **Color Contrast Analyser (CCA)** : Used specifically on doubtful contrasts.
- **WCAG Color contrast checker** : Used as an initial check to verify the contrasts of the colors used in the pages' CSS.
- **Text on background image a11y check** : Used to verify cases where text overlaps images.
- **Color contrast accessibility evaluator** : Used as an additional check for some online pages.

Automated and Semi-Automated Tools for Accessibility Control

Some online validators used as a sample on the pages:

- Accescan
- Wave

And other tools:

- **Web developer toolbar**: Used to support manual verification. It allows identifying images lacking alternative text, fields without labels, etc.
- **AXE and Lighthouse for Chrome**: Provide precise indications of accessibility flaws in the HTML code, as well as WAI-ARIA attributes, which are crucial for web applications and interactive components.

Terminology

The terms used in the information on Conformance levels are defined as follows:

Supports: the product functionality has at least one method that meets the criterion without known defects or meets it with an equivalent facilitation.

Partially supports: some functionalities of the product do not meet the criterion.

Does not support: most functionalities of the product do not meet the criterion.

Not applicable: the criterion is not relevant to the product.

Not evaluated: the product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.